

# **CHAIN ANNUAL REPORT**

**OUTER BOROUGHES**

**APRIL 2021 - MARCH 2022**

**SUPPORTED BY  
MAYOR OF LONDON**



**CHAIN**

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Copies of this report are available  
from <http://data.london.gov.uk>

## 1. INTRODUCTION

This report presents information about people seen rough sleeping by outreach teams in the outer boroughs between April 2021 and March 2022. Information in the report is derived from the Combined Homelessness and Information Network (CHAIN), a multi-agency database recording information about rough sleepers and the wider street population in London. CHAIN represents the UK's most detailed and comprehensive source of information about rough sleeping, and is commissioned and funded by the Greater London Authority (GLA). The system is now managed by Homeless Link, but was managed by St Mungo's during the period covered by this report.

Most sections of this report include figures representing an amalgamated total for everyone seen rough sleeping in the outer boroughs taken as a whole, followed by a breakdown providing figures for each of the boroughs individually. Some people will have been seen rough sleeping in more than one of the outer boroughs during the year, so the combined total for the separate boroughs works out to a higher number than the overall amalgamated total for the outer boroughs.

The final section of the report presents information about people arriving at or departing from temporary accommodation for rough sleepers in the outer boroughs. People included in this section will have been seen rough sleeping at some point in their history, but not necessarily during 2021/22.

For the purposes of recording on CHAIN, Heathrow is counted as a "borough", so that the particular issue of rough sleeping at the airport can be distinguished from rough sleeping in the wider borough of Hillingdon. Some rough sleepers were seen by outreach workers on buses or the London Underground network during 2021/22, and their contacts cannot be ascribed to a particular borough. These people have been included in the overall figures for the outer boroughs in this report, and are also counted separately under "bus route" or "tube line" in the individual borough breakdowns.

Editions of this report prior to 2017/18 included the borough of Haringey, and editions prior to 2016/17 included Newham. In both cases, these boroughs are now omitted from the outer borough figures as they are covered by their own separate reports, due to their increased numbers of rough sleepers and concomitant implementation of borough-specific outreach services. These changes should be taken into account when comparing the amalgamated outer boroughs total for 2021/22 against that for earlier years.

## Percentage figures in this report

Please note that, in some cases, percentage figures given in this report are rounded up or down to the nearest whole number. This may mean that individual figures in tables and charts do not add up to a combined total of 100%, or that there could be small discrepancies between percentage figures in tables and corresponding charts or commentary.

## Glossary of acronyms used in this report

**ASB:** Anti-Social Behaviour

Defined in the Crime and Disorder Act (1998) as acting 'in a manner that caused or was likely to cause harassment, alarm or distress to one or more persons not of the same household as the perpetrator.'

**CEE:** Central and Eastern European

Used to denote the ten A8 and A2 European Union accession countries (Bulgaria, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Poland, Romania, Slovakia and Slovenia).

**CHAIN:** Combined Homelessness and Information Network

A multi-agency database recording information about rough sleepers and the wider street population in London, commissioned and funded by the GLA and managed by Homeless Link. The system was managed by St Mungo's prior to April 2022.

**EEA:** European Economic Area

The 27 countries of the European Union (EU), plus a further three countries that are part of the EU's single market (Iceland, Liechtenstein and Norway). Common usage generally also includes Switzerland, whose citizens have the same rights to live and work in the UK as other EEA nationals.

**GLA:** Greater London Authority

The top-tier administrative body for Greater London, consisting of a directly elected executive Mayor of London, and an elected 25-member London Assembly.

**NSNO:** No Second Night Out

A GLA commissioned assessment and reconnection project for rough sleepers. The service originally specifically targeted new rough sleepers, but from October 2014 onwards it has also worked with rough sleepers who are living on the streets. The term is also used in other contexts to refer to a wider strategy to end rough sleeping, both in London and nationwide.

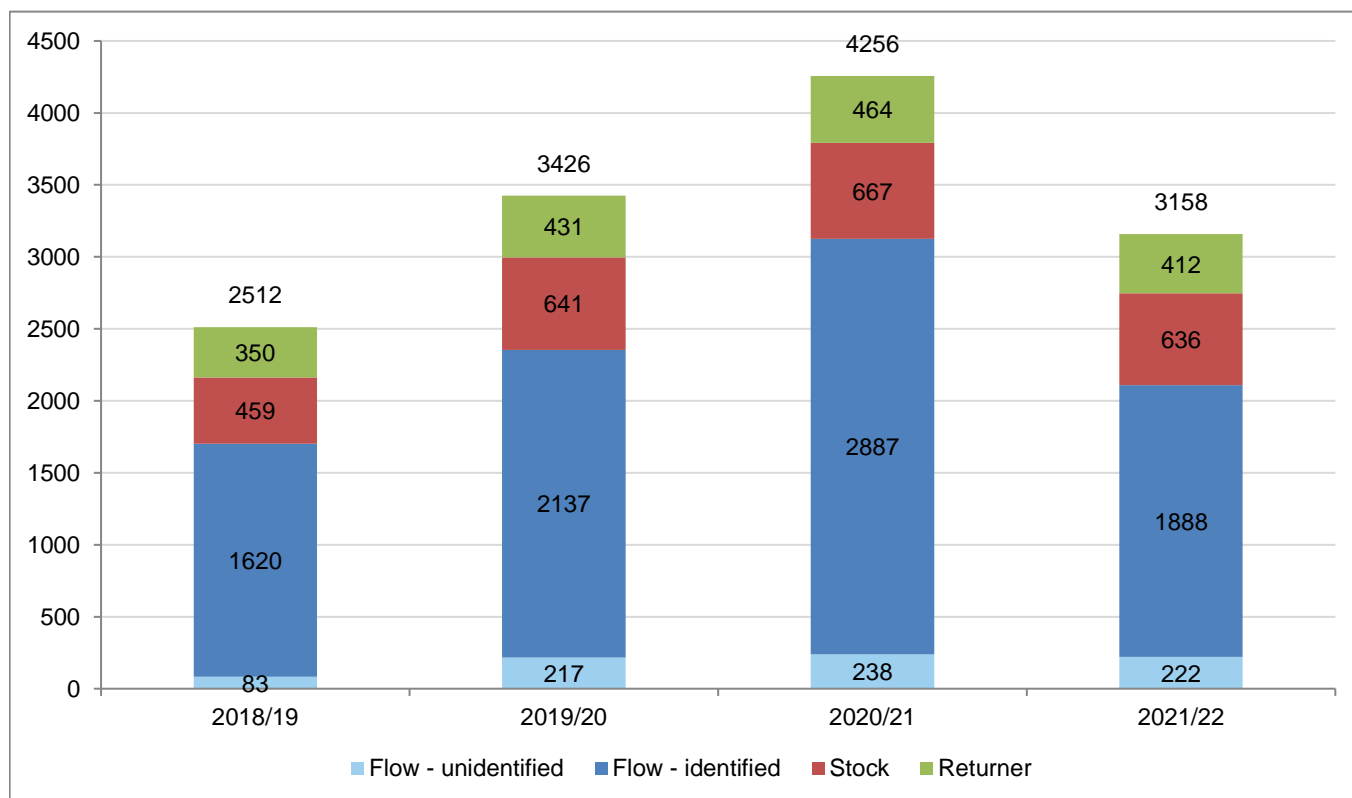
**RSI:** Rough Sleeping Initiative

Cross-government plan of action, announced in March 2018, to significantly reduce the number of people sleeping rough in England and Wales. The RSI acronym has also previously been used to refer to the 1990s Rough Sleepers Initiative, which was successful in reducing rough sleeping at that time.

## 2. ROUGH SLEEPER POPULATION ANALYSIS

### 2.1 Number of people seen rough sleeping: Flow, stock, returner model

People seen rough sleeping in the year, by the flow, stock and returner model.



2018/19 base: 2512

2019/20 base: 3426

2020/21 base: 4256

2021/22 base: 3158

The flow, stock and returner model categorises people seen rough sleeping in the year according to whether they have also been seen rough sleeping in previous periods:

Category	Description
Flow	People who had never been seen rough sleeping prior to 2021/22 (i.e. new rough sleepers). Those within this category are further subdivided as follows: Unidentified - those new rough sleepers recorded without a name, and with only one contact. Identified - those new rough sleepers recorded with a name, and/or with more than one contact.
Stock	People who were also seen rough sleeping in 2020/21 (i.e. those seen across a minimum of two consecutive years).
Returner	People who were first seen rough sleeping prior to 2020/21, but were not seen during 2020/21 (i.e. those who have had a gap in their rough sleeping histories).

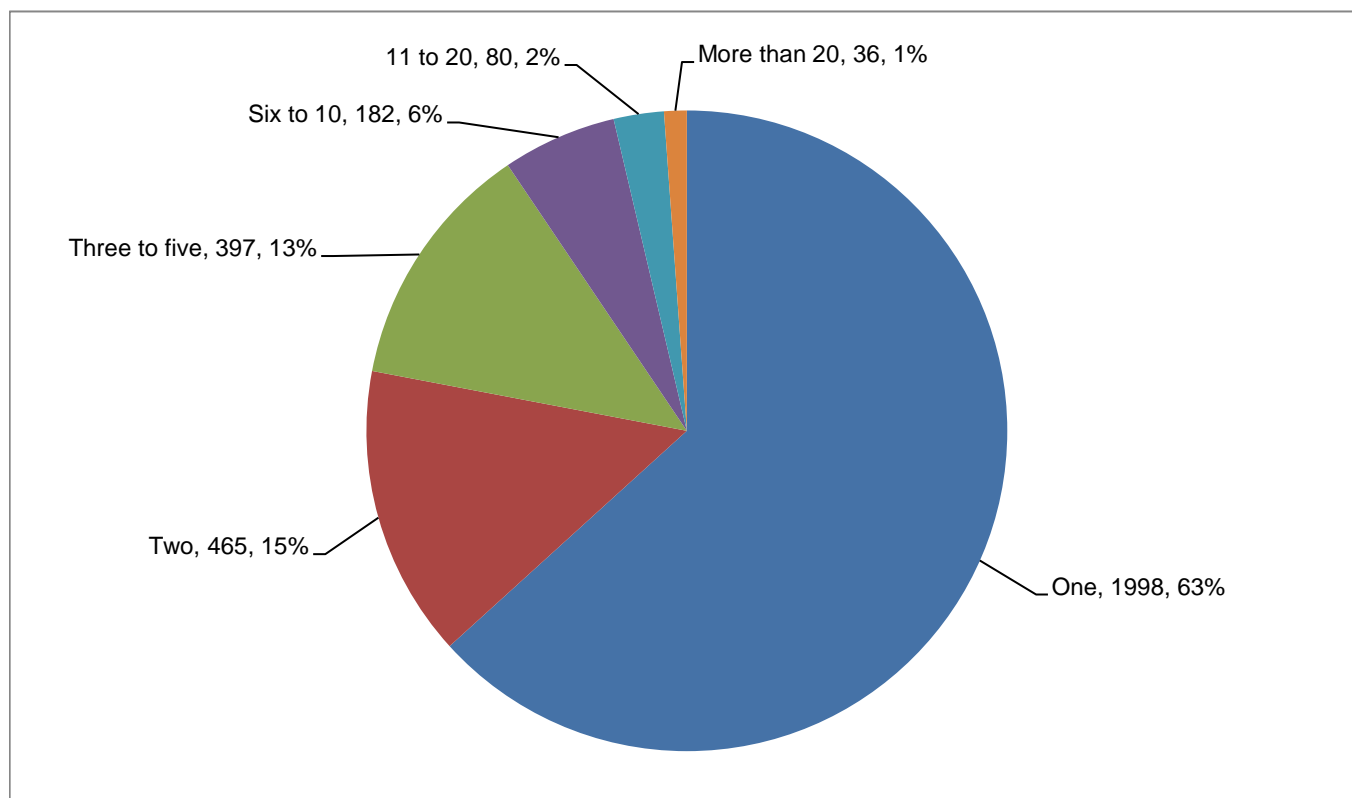
3,158 people were seen rough sleeping in the outer boroughs in 2021/22. This represents a 26% decrease when compared to 2020/21.

67% of people seen rough sleeping in the outer boroughs during the year were new rough sleepers (flow), while 20% fell into the stock category, and 13% were returners.

Borough	Flow	Stock	Returner	Total
Barking & Dagenham	95	26	10	131
Barnet	112	45	16	173
Bexley	75	13	5	93
Bromley	48	4	5	57
Croydon	176	52	43	271
Enfield	120	42	21	183
Greenwich	86	32	17	135
Hackney	152	47	30	229
Harrow	45	7	6	58
Havering	50	13	6	69
Heathrow	176	28	29	233
Hillingdon	95	28	17	140
Hounslow	97	25	22	144
Kingston upon Thames	53	23	23	99
Lewisham	187	38	39	264
Merton	28	11	6	45
Redbridge	152	60	35	247
Richmond	32	20	9	61
Sutton	20	4	5	29
Waltham Forest	106	30	17	153
Wandsworth	129	94	41	264
Bus route	95	22	25	142
Tube line	9	6	3	18

## 2.2 Number of times seen rough sleeping

People seen rough sleeping in the year, by number of times seen rough sleeping.



Base: 3158

1,998 (63%) people were seen rough sleeping only once in 2021/22, this compares to 2,899 (68%) seen rough sleeping only once in 2020/21.

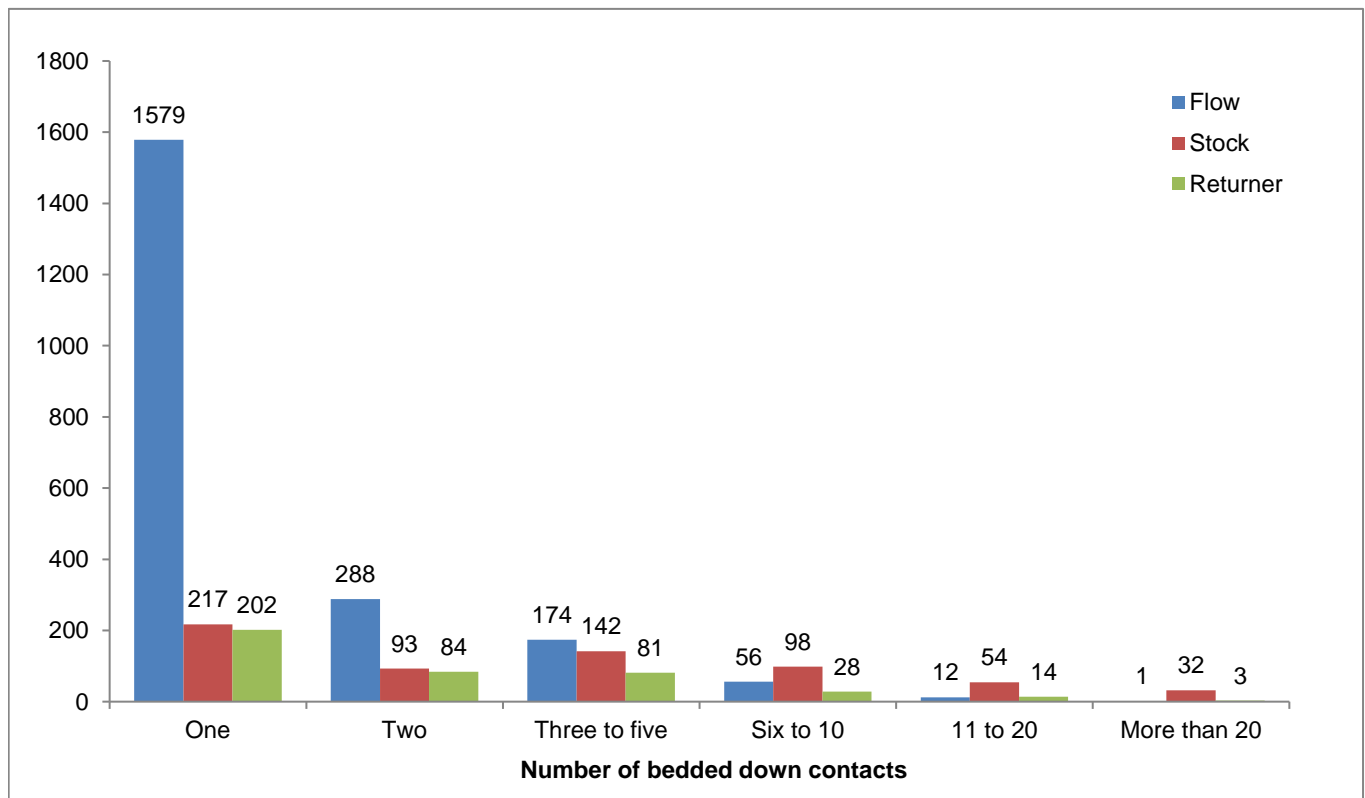
75% of people seen rough sleeping in the outer boroughs during 2021/22 who were new to the streets were not seen rough sleeping for a second time during the year.



Borough	Number of times seen bedded down					Total
	1	2	3	4	5+	
Barking & Dagenham	79	24	3	7	18	131
Barnet	109	17	11	8	28	173
Bexley	75	11	2	1	4	93
Bromley	46	5	3	0	3	57
Croydon	175	28	25	9	34	271
Enfield	122	28	15	5	13	183
Greenwich	79	19	8	6	23	135
Hackney	123	43	23	12	28	229
Harrow	46	10	1	1	0	58
Havering	42	9	4	0	14	69
Heathrow	140	40	17	13	23	233
Hillingdon	97	19	7	4	13	140
Hounslow	79	23	13	8	21	144
Kingston upon Thames	40	21	6	6	26	99
Lewisham	184	33	18	4	25	264
Merton	36	3	3	1	2	45
Redbridge	140	45	17	11	34	247
Richmond	30	12	5	3	11	61
Sutton	19	5	3	1	1	29
Waltham Forest	107	19	16	3	8	153
Wandsworth	132	37	25	9	61	264
Bus route	91	23	6	5	17	142
Tube line	7	5	3	0	3	18

## 2.3 Rough sleeping volume: Flow, stock, returner model

People seen rough sleeping in the year, by flow, stock, returner model, and number of times seen rough sleeping.



Base (Flow): 2110  
 Base (Stock): 636  
 Base (Returner): 412

## 2.4 New rough sleepers (flow): History prior to rough sleeping

People seen rough sleeping for the first time in 2021/22, by history prior to first being seen rough sleeping.

The table below details what kind of accommodation new rough sleepers reported they were living in as their last longer term or settled base prior to first being seen rough sleeping. For some categories of last settled base, recording of information was previously split between the type of accommodation in which the person was living (e.g. private rented) and their status at that accommodation (e.g. living with parents). Due to the difficulty often encountered in obtaining this level of detail, from April 2020 we have simplified recording by combining the two factors into a single field. Under the new system, if the most significant aspect of the person's last settled base was who they were living with, that would take precedence in recording, compared to the type of accommodation. This change in recording practice means that direct comparisons with previous years' figures for last settled base should be treated with caution.

	2020/21		2021/22	
<b>Last longer term or settled base</b>	<b>No.</b>	<b>%</b>	<b>No.</b>	<b>%</b>
<b>Long term accommodation</b>				
Living with friends/family	778	31.2%	451	26.6%
Private rented accommodation	564	22.6%	369	21.7%
Living with partner	222	8.9%	162	9.5%
Living with parents	264	10.6%	150	8.8%
Local authority accommodation	90	3.6%	65	3.8%
Housing association/RSL accommodation	46	1.8%	19	1.1%
Sheltered housing/registered care accommodation	11	0.4%	10	0.6%
Owner occupied accommodation	21	0.8%	14	0.8%
Tied accommodation	4	0.2%	8	0.5%
<i>Long term accommodation subtotal</i>	<i>2000</i>	<i>80.1%</i>	<i>1248</i>	<i>73.5%</i>
<b>Short or medium term accommodation</b>				
Hostel	70	2.8%	65	3.8%
Asylum support accommodation	40	1.6%	42	2.5%
Temporary accommodation (Local authority)	46	1.8%	46	2.7%
B&B/other temporary accommodation	11	0.4%	10	0.6%
Clinic/Detox/Rehab	5	0.2%	1	0.1%
<i>Short or medium term accommodation subtotal</i>	<i>172</i>	<i>6.9%</i>	<i>164</i>	<i>9.7%</i>
<b>Institution</b>				
Prison	80	3.2%	49	2.9%
Hospital	7	0.3%	12	0.7%
<i>Institution subtotal</i>	<i>87</i>	<i>3.5%</i>	<i>61</i>	<i>3.6%</i>
<b>Inappropriately accommodated</b>				
Squat	50	2.0%	37	2.2%
Outhouse	3	0.1%	0	0.0%
<i>Inappropriately accommodated subtotal</i>	<i>53</i>	<i>2.1%</i>	<i>37</i>	<i>2.2%</i>
<b>Newly arrived in UK</b>				
Newly arrived in UK - not homeless in home country	39	1.6%	44	2.6%
Newly arrived in UK - homeless in home country	17	0.7%	9	0.5%
<i>Newly arrived in UK subtotal</i>	<i>56</i>	<i>2.2%</i>	<i>53</i>	<i>3.1%</i>
Other	128	5.1%	134	7.9%
Not recorded	629		413	
<b>Total (excl. not recorded)</b>	<b>2496</b>	<b>100.0%</b>	<b>1697</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>3125</b>		<b>2110</b>	

Note: Total excluding not recorded is used as the base for percentages.

New rough sleepers' reasons for leaving their last settled base prior to first being seen rough sleeping.

	2020/21		2021/22	
Reason for leaving last longer term or settled base	No.	%	No.	%
<b>Asked to leave or evicted</b>				
Asked to leave	922	36.9%	513	30.2%
Evicted - arrears	112	4.5%	84	4.9%
Evicted - end of tenancy agreement	20	0.8%	29	1.7%
Evicted - ASB	18	0.7%	14	0.8%
Evicted - other	106	4.2%	71	4.2%
<i>Asked to leave or evicted subtotal</i>	<i>1178</i>	<i>47.2%</i>	<i>711</i>	<i>41.9%</i>
<b>Employment and education</b>				
Financial problems - loss of job	199	8.0%	74	4.4%
Seeking work - from outside UK	17	0.7%	7	0.4%
Seeking work - from within UK	24	1.0%	15	0.9%
Study	1	0.0%	3	0.2%
<i>Employment and education subtotal</i>	<i>241</i>	<i>9.7%</i>	<i>99</i>	<i>5.8%</i>
<b>Relationships</b>				
Relationship breakdown	393	15.7%	294	17.3%
Death of relative/friend	26	1.0%	26	1.5%
Move nearer family/friends/community	13	0.5%	11	0.6%
<i>Relationships subtotal</i>	<i>432</i>	<i>17.3%</i>	<i>331</i>	<i>19.5%</i>
<b>Financial</b>				
Financial problems - debt	28	1.1%	17	1.0%
Financial problems - housing benefit	4	0.2%	5	0.3%
Financial problems - other	28	1.1%	31	1.8%
<i>Financial subtotal</i>	<i>60</i>	<i>2.4%</i>	<i>53</i>	<i>3.1%</i>
<b>End of stay in short or medium term accommodation</b>				
End of stay - asylum accommodation	26	1.0%	26	1.5%
End of stay - hostel	27	1.1%	12	0.7%
Evicted - given non priority decision	5	0.2%	24	1.4%
End of stay - other	37	1.5%	26	1.5%
<i>End of stay in short or medium term accommodation subtotal</i>	<i>95</i>	<i>3.8%</i>	<i>88</i>	<i>5.2%</i>
<b>Victim of violence, harassment or abuse</b>				
Harassment/abuse/violence	72	2.9%	48	2.8%
Domestic violence - victim	41	1.6%	25	1.5%
Tenancy hijack	3	0.1%	5	0.3%
<i>Victim of violence, harassment or abuse subtotal</i>	<i>116</i>	<i>4.6%</i>	<i>78</i>	<i>4.6%</i>
<b>End of stay in institution</b>				
End of stay - prison	78	3.1%	50	2.9%
End of stay - hospital	5	0.2%	10	0.6%
<i>End of stay in institution subtotal</i>	<i>83</i>	<i>3.3%</i>	<i>60</i>	<i>3.5%</i>
<b>Housing conditions</b>				
Housing conditions	34	1.4%	19	1.1%
<b>Perpetrator of violence, harassment or abuse</b>				
Domestic violence - perpetrator	8	0.3%	3	0.2%
<b>Transient</b>				
Transient/travelling around	20	0.8%	23	1.4%
<b>Other</b>				
Other	229	9.2%	232	13.7%
<b>Not recorded</b>	629		413	
<b>Total (excl. not recorded)</b>	<b>2496</b>	<b>100.0%</b>	<b>1697</b>	<b>100.0%</b>
<b>Total (incl. not recorded)</b>	<b>3125</b>		<b>2110</b>	

Note: Total excluding not recorded is used as the base for percentages.

## 2.5 Borough distribution

People seen rough sleeping in the year, by borough.

Borough	2018/19	2019/20	2020/21	2021/22	Change between 2020/21 and 2021/22	Change between 2018/19 and 2021/22
Barking & Dagenham	49	85	161	131	-30	82
Barnet	94	178	282	173	-109	79
Bexley	32	42	88	93	5	61
Bromley	47	67	54	57	3	10
Croydon	274	306	322	271	-51	-3
Enfield	100	206	326	183	-143	83
Greenwich	91	133	213	135	-78	44
Hackney	163	275	350	229	-121	66
Harrow	30	45	67	58	-9	28
Havering	32	71	73	69	-4	37
Heathrow	283	241	117	233	116	-50
Hillingdon	123	270	282	140	-142	17
Hounslow	87	147	223	144	-79	57
Kingston upon Thames	86	124	87	99	12	13
Lewisham	165	229	301	264	-37	99
Merton	57	92	109	45	-64	-12
Redbridge	214	330	380	247	-133	33
Richmond	128	152	115	61	-54	-67
Sutton	49	34	18	29	11	-20
Waltham Forest	137	133	261	153	-108	16
Wandsworth	111	203	401	264	-137	153
Bus route	224	183	143	142	-1	-82
Tube line	18	23	0	18	18	0

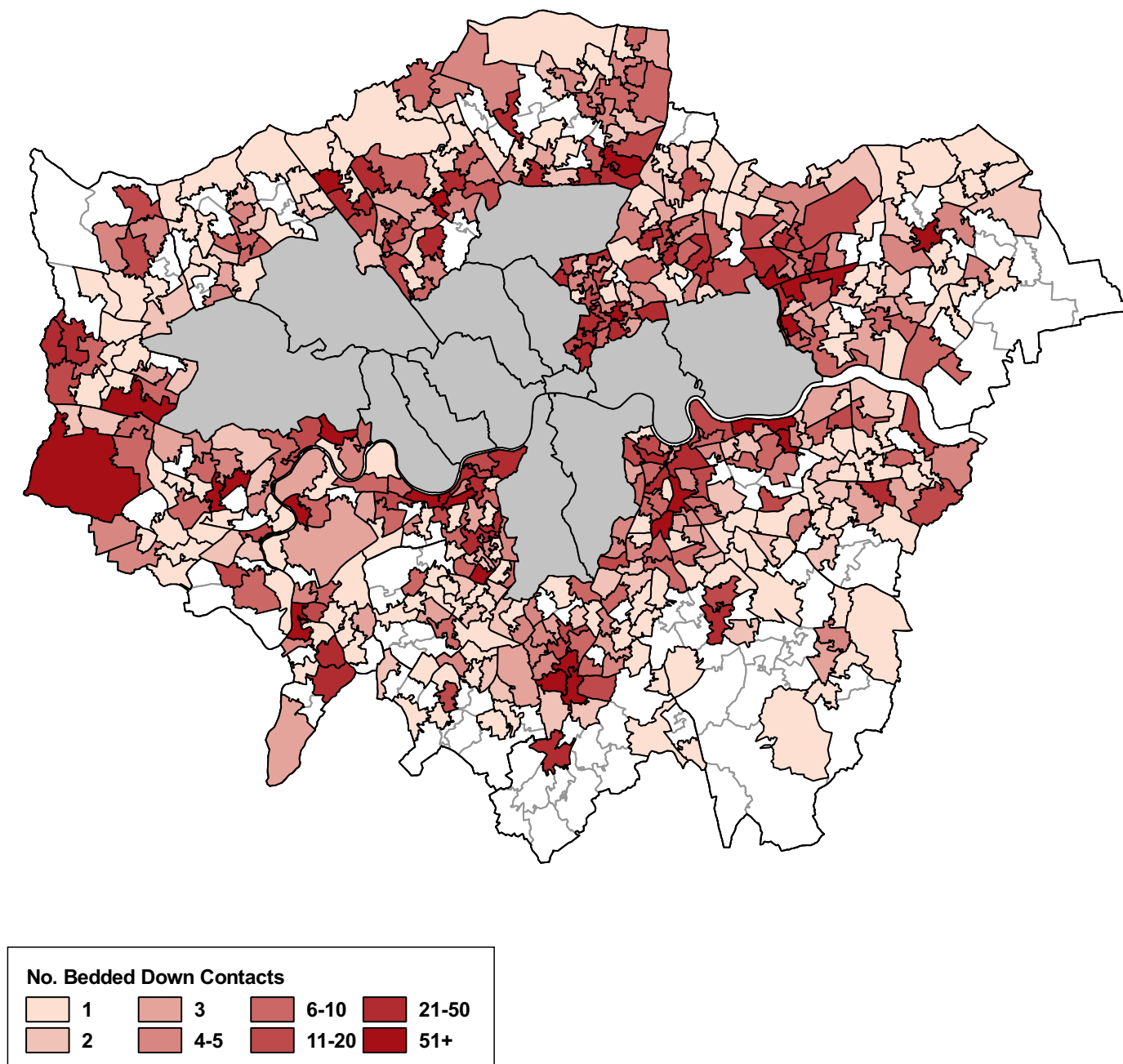
The outer boroughs in which the greatest numbers of rough sleepers were seen during 2021/22 were Croydon, Lewisham, Wandsworth, Redbridge, Heathrow, and Hackney. Comparing 2021/22 to 2020/21, Heathrow has shown the most significant increase, with 233 people seen in 2021/22, compared to 117 in 2020/21 (an increase of 116). Enfield and Hillingdon have shown the most significant decreases between 2020/21 and 2021/22, with 143 and 142 fewer people seen rough sleeping, respectively.

Eighteen people were seen rough sleeping on the London Underground network in 2021/22, following a period in 2020/21 when nobody was recorded in this setting due to the impact of Covid-19 and the reduction or suspension of tube services.

### 3. SPATIAL DISTRIBUTION

#### 3.1 Bedded down street contacts by area: Map

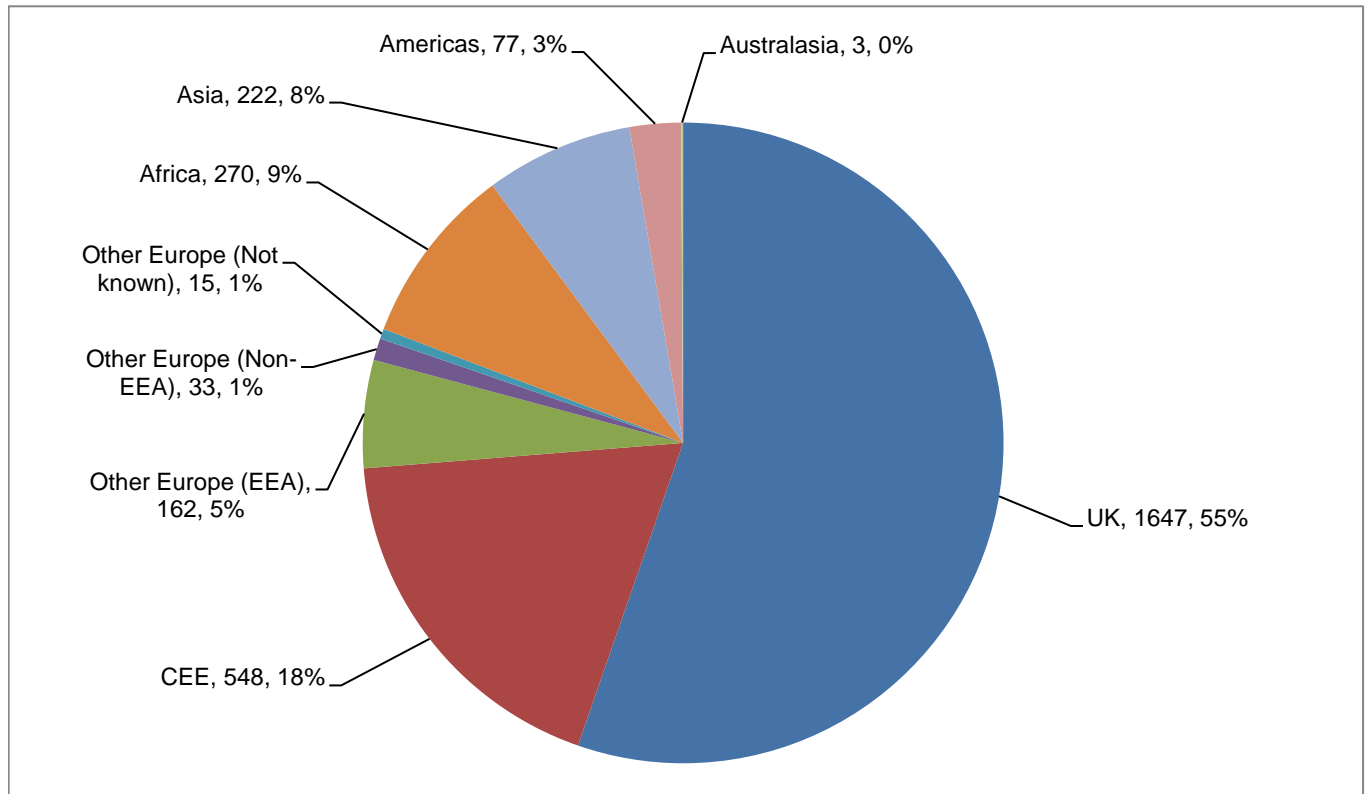
The map below shows the number of bedded down street contacts recorded in each Middle Super Output Area across the Outer Boroughs during the period. It is important to note that this represents volume of contacts rather than individuals, and some people may have been seen on multiple occasions within a given area.



## 4. DEMOGRAPHICS & SUPPORT NEEDS

### 4.1 Nationality: Overall composition

People seen rough sleeping in the year, by nationality.



Base: 2977 people seen rough sleeping in the year whose nationality was known.

## 4.2 Nationality: Flow, stock, returner model

	Flow	Stock	Returner	Total	
Nationality	No.	No.	No.	No.	%
UK	1062	340	245	1647	55.3%
Bulgaria	25	6	2	33	1.1%
Czech Republic	2	1	0	3	0.1%
Estonia	1	1	0	2	0.1%
Hungary	6	5	2	13	0.4%
Latvia	5	4	2	11	0.4%
Lithuania	38	10	11	59	2.0%
Poland	104	41	30	175	5.9%
Romania	121	85	38	244	8.2%
Slovakia	5	2	1	8	0.3%
Slovenia	0	0	0	0	0.0%
<i>CEE subtotal</i>	<i>307</i>	<i>155</i>	<i>86</i>	<i>548</i>	<i>18.4%</i>
Portugal	33	4	5	42	1.4%
Ireland (Republic of)	19	10	6	35	1.2%
Italy	16	3	8	27	0.9%
Spain	9	3	1	13	0.4%
France	7	1	1	9	0.3%
Other European (EEA) countries	29	4	3	36	1.2%
<i>Other Europe (EEA) subtotal</i>	<i>113</i>	<i>25</i>	<i>24</i>	<i>162</i>	<i>5.4%</i>
Other Europe (Non-EEA)	23	6	4	33	1.1%
Other Europe (Not known)	14	0	1	15	0.5%
Eritrea	39	4	3	46	1.5%
Nigeria	37	4	5	46	1.5%
Sudan	26	3	3	32	1.1%
Somalia	13	8	1	22	0.7%
Other African countries	81	27	16	124	4.2%
<i>Africa subtotal</i>	<i>196</i>	<i>46</i>	<i>28</i>	<i>270</i>	<i>9.1%</i>
India	26	27	10	63	2.1%
Afghanistan	30	5	1	36	1.2%
Iran	18	8	0	26	0.9%
Other Asian countries	77	14	6	97	3.3%
<i>Asia subtotal</i>	<i>151</i>	<i>54</i>	<i>17</i>	<i>222</i>	<i>7.5%</i>
Americas	70	4	3	77	2.6%
Australasia	3	0	0	3	0.1%
Not known	171	6	4	181	
<b>Total (excl. Not known)</b>	<b>1939</b>	<b>630</b>	<b>408</b>	<b>2977</b>	<b>100.0%</b>
<b>Total (incl. Not known)</b>	<b>2110</b>	<b>636</b>	<b>412</b>	<b>3158</b>	

Note: Total excluding not known is used as base for percentages.

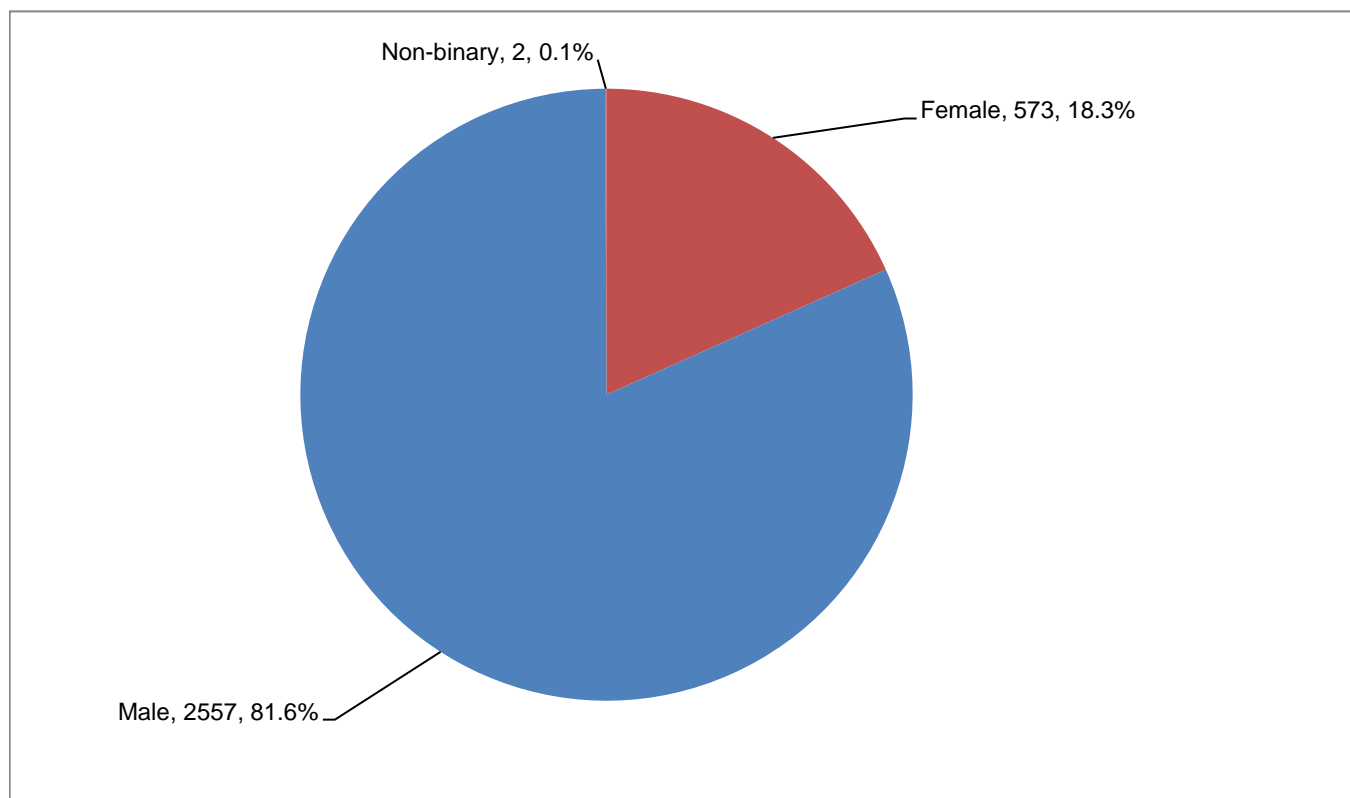


### 4.3 Nationality: Borough distribution

Borough	UK	CEE	Other Europe	Africa	Asia	Rest of world	Not known	Total
Barking & Dagenham	60	29	9	18	6	1	8	131
Barnet	89	34	12	6	18	1	13	173
Bexley	72	4	6	8	1	0	2	93
Bromley	45	2	1	5	2	0	2	57
Croydon	150	39	15	22	18	8	19	271
Enfield	78	48	17	20	5	2	13	183
Greenwich	87	17	6	11	7	2	5	135
Hackney	112	20	24	35	7	4	27	229
Harrow	31	10	2	1	10	3	1	58
Havering	52	7	3	3	3	1	0	69
Heathrow	101	27	26	16	26	25	12	233
Hillingdon	77	16	7	14	17	3	6	140
Hounslow	78	27	8	7	11	0	13	144
Kingston upon Thames	40	46	4	4	5	0	0	99
Lewisham	160	32	17	24	7	17	7	264
Merton	23	11	1	1	5	0	4	45
Redbridge	97	55	6	19	49	3	18	247
Richmond	46	6	0	0	5	0	4	61
Sutton	23	2	1	1	1	0	1	29
Waltham Forest	66	38	14	14	7	1	13	153
Wandsworth	132	78	16	15	8	4	11	264
Bus route	68	13	16	30	9	5	1	142
Tube line	11	1	3	1	0	1	1	18

## 4.4 Gender

People seen rough sleeping in the year, by gender.

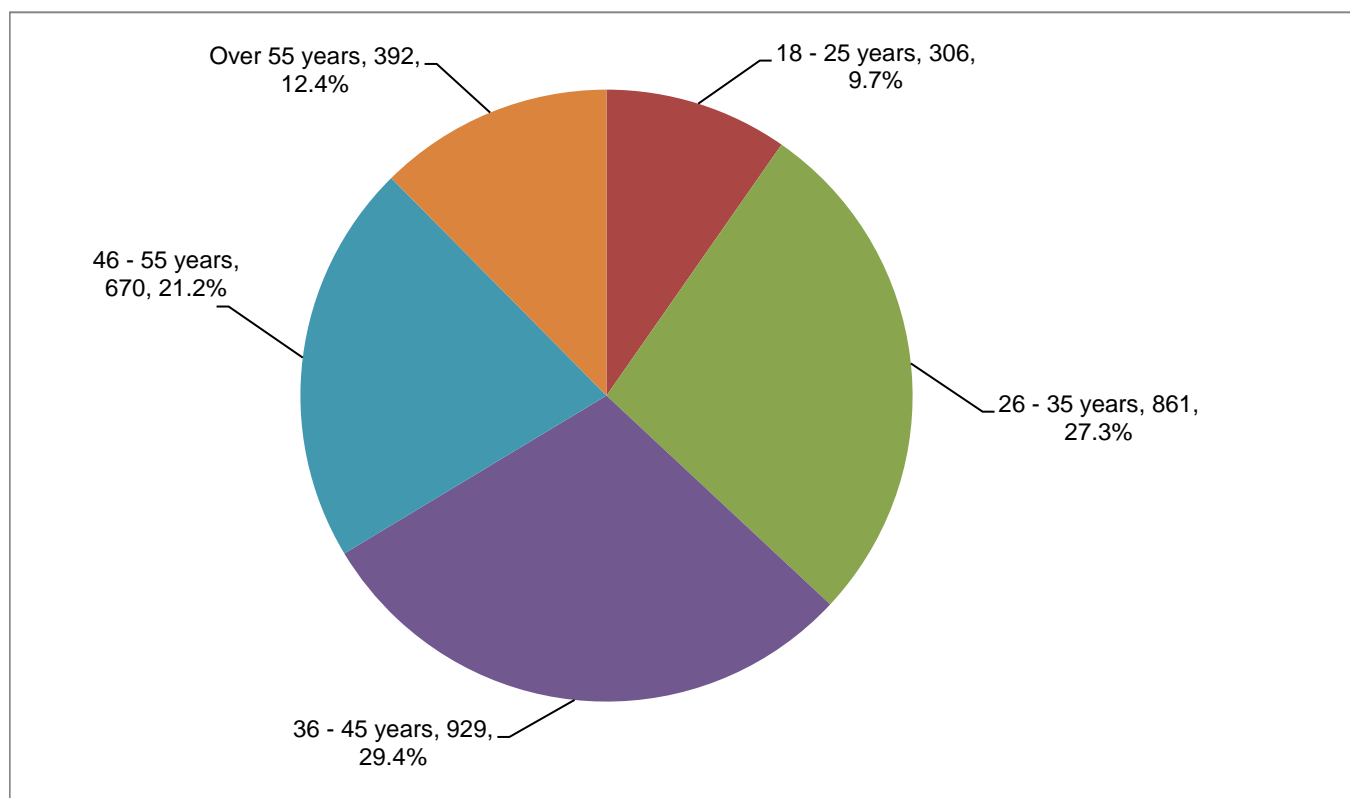


Base: 3132 people seen rough sleeping whose gender was known. This excludes 26 people whose gender was not known.

Borough	Female	Male	Non-binary	Total
Barking & Dagenham	17	114	0	131
Barnet	26	145	0	171
Bexley	19	73	0	92
Bromley	11	45	0	56
Croydon	41	223	0	264
Enfield	30	151	0	181
Greenwich	25	109	0	134
Hackney	43	184	0	227
Harrow	10	48	0	58
Havering	11	57	0	68
Heathrow	67	165	1	233
Hillingdon	22	115	0	137
Hounslow	15	127	0	142
Kingston upon Thames	22	77	0	99
Lewisham	53	210	0	263
Merton	4	41	0	45
Redbridge	36	209	0	245
Richmond	5	56	0	61
Sutton	6	23	0	29
Waltham Forest	35	117	1	153
Wandsworth	54	210	0	264
Bus route	34	108	0	142
Tube line	7	10	0	17
<b>Unique total</b>	<b>573</b>	<b>2557</b>	<b>2</b>	<b>3132</b>

## 4.5 Age

People seen rough sleeping in the year, by age.

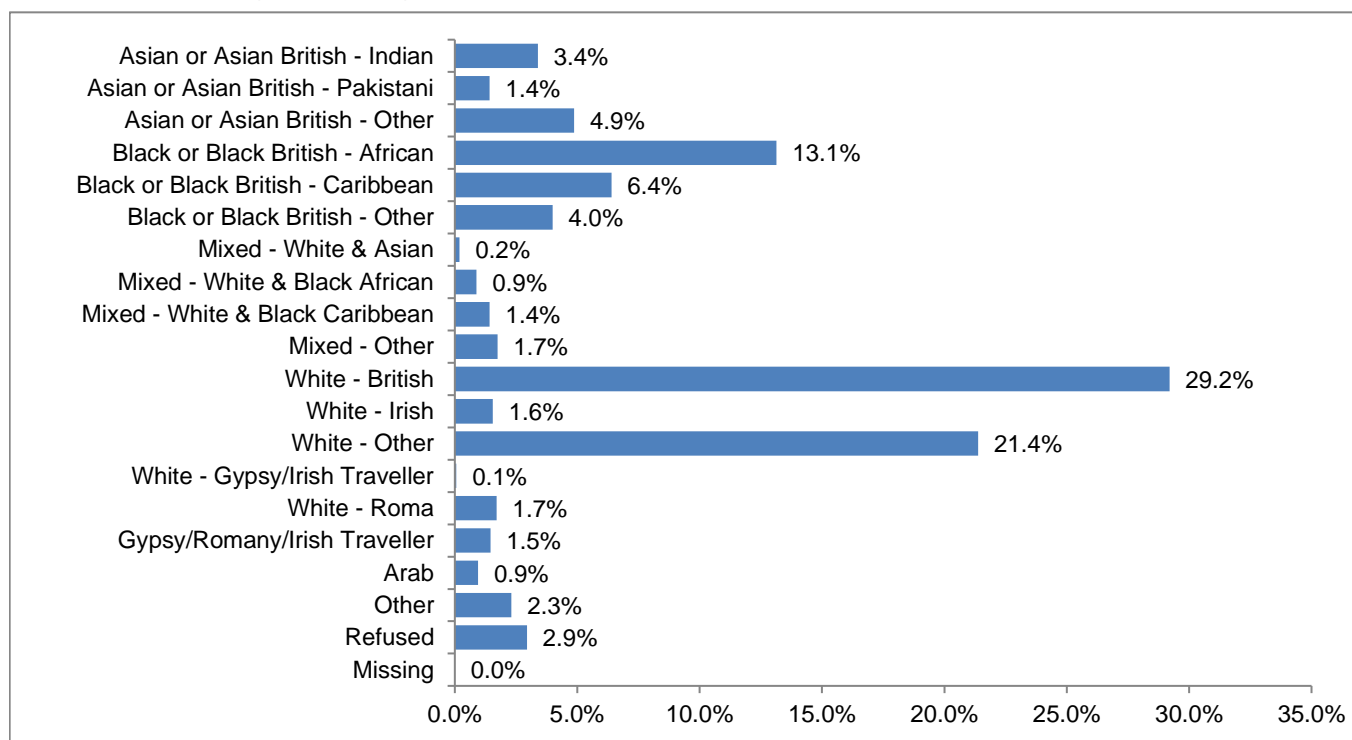


Base: 3158

Borough	Under 18 years	18 - 25 years	26 - 35 years	36 - 45 years	46 - 55 years	Over 55 years	Total
Barking & Dagenham	0	6	49	37	33	6	131
Barnet	0	15	50	48	35	25	173
Bexley	0	20	23	28	10	12	93
Bromley	0	11	11	21	7	7	57
Croydon	0	23	88	78	52	30	271
Enfield	0	22	53	42	49	17	183
Greenwich	0	17	39	40	24	15	135
Hackney	0	9	59	92	42	27	229
Harrow	0	5	13	14	15	11	58
Havering	0	10	20	20	16	3	69
Heathrow	0	28	63	55	39	48	233
Hillingdon	0	14	35	40	31	20	140
Hounslow	0	7	34	51	32	20	144
Kingston upon Thames	0	10	29	26	25	9	99
Lewisham	0	34	77	58	63	32	264
Merton	0	3	12	16	10	4	45
Redbridge	0	23	71	75	62	16	247
Richmond	0	1	14	23	11	12	61
Sutton	0	3	8	6	9	3	29
Waltham Forest	0	12	46	53	30	12	153
Wandsworth	0	31	58	86	50	39	264
Bus route	0	8	29	36	38	31	142
Tube line	0	2	3	6	1	6	18
<b>Unique total</b>	<b>0</b>	<b>306</b>	<b>861</b>	<b>929</b>	<b>670</b>	<b>392</b>	<b>3158</b>

## 4.6 Ethnicity

People seen rough sleeping in the year, by ethnicity.



Base: 3158

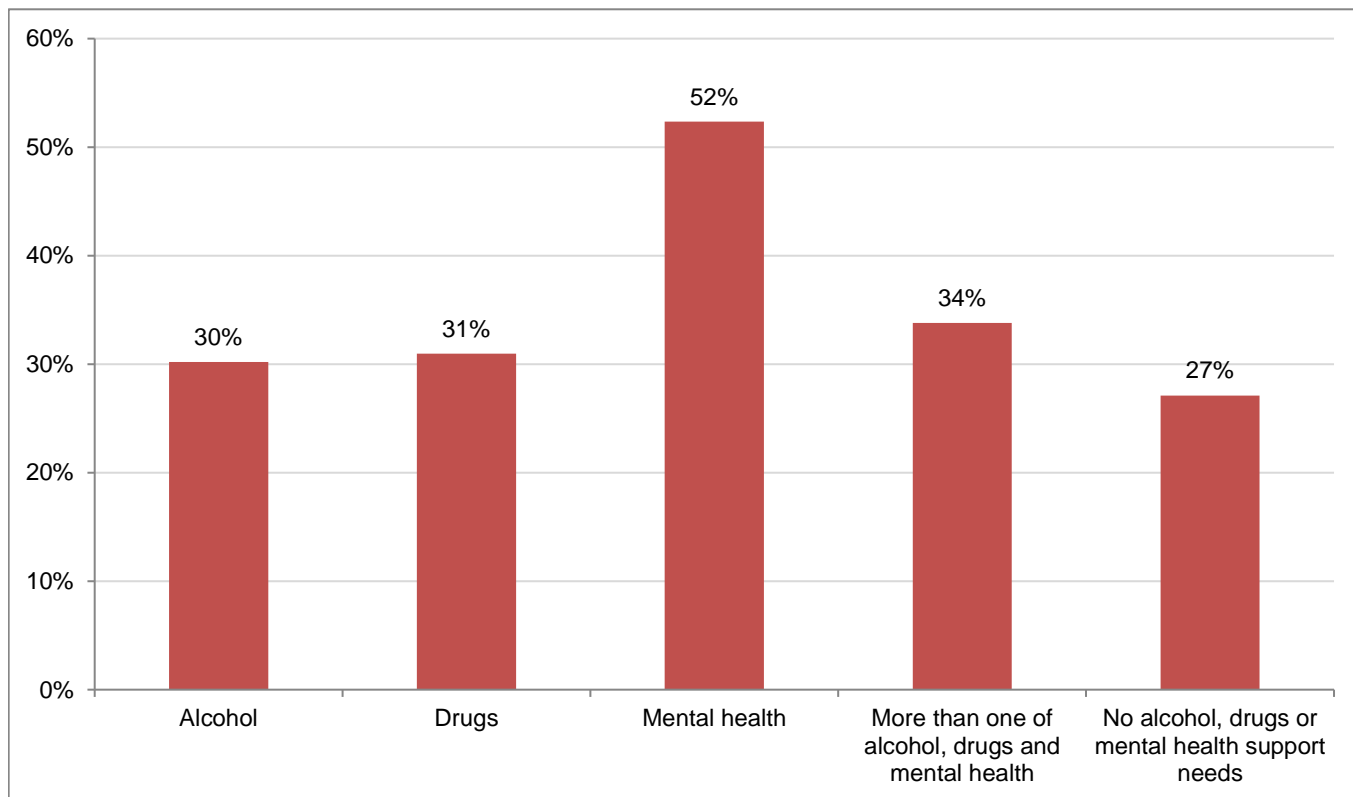
Borough	Asian (incl. Chinese)	Black	Mixed	White - British	White - Irish	White - Other	White - Gypsy/ Irish Traveller/ Roma	Arab/ Other	Missing/ Refused	Total
Barking & Dagenham	13	35	3	39	2	32	1	3	3	131
Barnet	15	29	3	56	4	38	7	12	9	173
Bexley	4	19	2	56	4	7	0	0	1	93
Bromley	2	14	1	34	0	5	0	0	1	57
Croydon	28	81	9	79	1	55	3	8	7	271
Enfield	6	56	5	32	6	56	8	8	6	183
Greenwich	9	30	9	61	3	19	1	2	1	135
Hackney	14	72	18	50	2	46	1	9	17	229
Harrow	15	9	2	13	1	13	1	4	0	58
Havering	8	8	2	39	0	9	1	2	0	69
Heathrow	43	55	6	46	3	62	0	9	9	233
Hillingdon	34	24	2	46	7	21	2	2	2	140
Hounslow	21	14	6	54	4	35	0	3	7	144
Kingston upon Thames	4	7	3	28	0	19	28	10	0	99
Lewisham	11	96	26	77	4	42	0	3	5	264
Merton	4	10	2	11	0	15	0	3	0	45
Redbridge	76	49	7	41	0	58	6	2	8	247
Richmond	4	2	1	40	0	11	0	2	1	61
Sutton	4	0	0	20	0	4	0	1	0	29
Waltham Forest	10	33	6	32	5	54	3	4	6	153
Wandsworth	8	43	7	84	3	55	41	13	10	264
Bus route	14	66	11	15	1	27	3	5	0	142
Tube line	1	8	4	0	0	4	0	1	0	18
<b>Unique total</b>	<b>337</b>	<b>743</b>	<b>134</b>	<b>922</b>	<b>49</b>	<b>675</b>	<b>102</b>	<b>103</b>	<b>93</b>	<b>3158</b>

In order to bring ethnicity recording on CHAIN into line with usage in the national census, some changes have been made, as of April 2021. The previously employed category of 'Gypsy/Romany/Irish Traveller' has been replaced with separate categories for 'White - Gypsy/Irish Traveller' and 'White - Roma'. Many people seen rough sleeping during the period may not have had their ethnicity information updated to reflect these new categories, so the original category is also included in the graph. The previously employed category 'Chinese' has also been renamed as 'Asian or Asian British - Chinese'.

## 4.7 Support needs

People seen rough sleeping in the year, by support needs.

Support needs data in CHAIN is derived from assessments made by support workers in the homelessness sector. It is important to note that 16% of rough sleepers in the outer boroughs in 2021/22 did not have a support needs assessment recorded.



Base: 2648. Note that the base figure for this chart excludes people for whom none of the three support needs were known or assessed (510).

Support Needs	No.	%
Alcohol only	246	9%
Drugs only	161	6%
Mental health only	577	22%
Alcohol and drugs	86	3%
Alcohol and mental health	236	9%
Drugs and mental health	341	13%
Alcohol, drugs and mental health	232	9%
All three no	718	27%
All three no, not known or not assessed	51	2%
All three not known or not assessed	510	
<b>Total (excl. not assessed)</b>	<b>2648</b>	<b>100%</b>
<b>Total (incl. not assessed)</b>	<b>3158</b>	

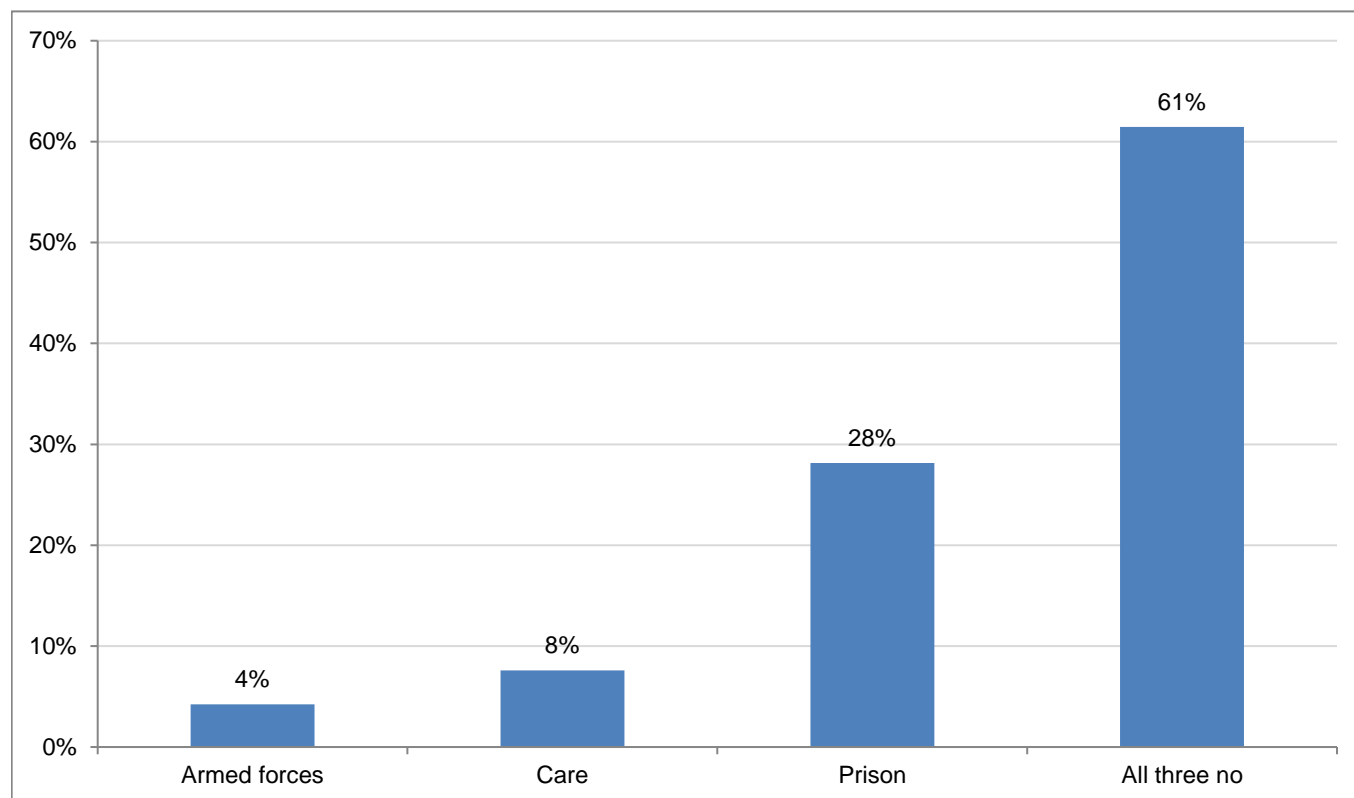
Note: Total excluding not known or assessed is used as base for percentages.

Borough	Alcohol	Drugs	Mental health	More than one of alcohol, drugs and mental health	No alcohol, drugs or mental health support needs	Total assessed*
Barking & Dagenham	59	40	63	50	24	118
Barnet	22	36	55	29	44	123
Bexley	18	32	59	30	17	87
Bromley	16	19	29	19	8	47
Croydon	63	73	111	75	52	213
Enfield	40	30	71	34	46	152
Greenwich	44	58	78	60	20	121
Hackney	56	72	96	70	41	175
Harrow	11	14	25	12	20	54
Havering	25	22	49	31	8	64
Heathrow	51	22	118	42	73	214
Hillingdon	42	35	76	44	27	127
Hounslow	39	54	58	50	25	123
Kingston upon Thames	26	20	41	29	39	95
Lewisham	63	86	126	85	62	238
Merton	13	9	13	8	13	34
Redbridge	85	96	93	89	58	221
Richmond	16	19	32	26	5	42
Sutton	10	11	18	12	2	24
Waltham Forest	38	39	56	39	34	120
Wandsworth	63	52	107	71	55	189
Bus route	27	12	55	23	56	130
Tube line	4	2	8	4	3	15
<b>Unique total</b>	<b>800</b>	<b>820</b>	<b>1386</b>	<b>895</b>	<b>718</b>	<b>2648</b>

\*Excludes people for whom none of the three support needs were known or assessed

## 4.8 Institutional & armed forces history

People seen rough sleeping in the year, by experience of armed forces, care or prison.



Base: 2609. Note that the base figure for this chart excludes people for whom none of the three institutional histories were recorded (549).

Nationality of rough sleepers with experience of armed forces:

Nationality	No.	%
UK	47	2%
Non-UK	63	2%
Total with armed forces experience	110	4%
Base (total assessed)	2609	

110 people seen rough sleeping in the outer boroughs in 2021/22 had experience of serving in the armed forces, of whom 47 were UK nationals. Time spent in the forces could have been at any point in the person's life, and it is not necessarily the case that the person has recently been discharged.



Borough	Armed forces	Care	Prison	No armed forces or institutional history	Total assessed*
Barking & Dagenham	8	12	31	54	107
Barnet	8	8	38	68	129
Bexley	0	9	17	57	87
Bromley	1	5	15	23	41
Croydon	8	20	62	128	212
Enfield	5	14	35	92	145
Greenwich	3	21	51	56	120
Hackney	9	15	59	92	167
Harrow	3	2	17	32	53
Havering	3	6	27	32	63
Heathrow	11	7	32	170	218
Hillingdon	9	6	38	80	129
Hounslow	6	6	52	62	122
Kingston upon Thames	3	3	8	69	88
Lewisham	9	17	82	135	240
Merton	3	2	7	21	34
Redbridge	8	19	53	136	210
Richmond	3	6	18	16	43
Sutton	1	3	9	14	24
Waltham Forest	4	9	33	82	126
Wandsworth	7	15	54	129	206
Bus route	1	3	21	88	111
Tube line	0	0	2	7	10
<b>Unique total</b>	<b>110</b>	<b>198</b>	<b>734</b>	<b>1603</b>	<b>2609</b>

\*Excludes people for whom none of the three institutional histories were assessed.

## 5. HELPING PEOPLE OFF THE STREETS

### 5.1 Accommodation outcomes

In 2021/22, 1,141 people who had been seen rough sleeping in the outer boroughs during the year were booked into accommodation by services based in, or primarily covering, the outer boroughs.

The following tables detail the accommodation outcomes achieved with people seen rough sleeping in the outer boroughs during the year, by services based in, or primarily covering, the outer boroughs.

Services A-L	Barnet Rough Sleeper Team	First Croydon - Housing	Croydon Outreach	Enfield SORT	Greenwich Navigators - Outreach	Hackney SORT	Harrow Outreach team	Hillingdon SORT	Hounslow LA Outreach	London Street Rescue
Accommodation type	No.	No.	No.	No.	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>										
COVID-19 Emergency Accommodation (Local)	0	0	2	6	0	0	1	7	4	19
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0	0	0	0	0
Hub	2	0	0	1	0	1	0	13	0	6
Nightstop	0	0	0	0	0	0	0	2	0	0
SWEP (Local)	0	0	28	4	0	21	0	14	2	42
SWEP (Pan-London)	1	0	4	0	0	4	0	1	1	14
Winter/Night Shelter	0	0	2	2	0	4	1	13	0	82
<i>Hubs, shelters and emergency accommodation subtotal</i>	3	0	36	13	0	30	2	50	7	163
<b>Temporary accommodation</b>										
Assessment centre	0	0	15	5	1	0	0	5	0	14
Bed & breakfast	0	1	2	1	0	9	1	2	28	154
Clinic/Detox/Rehab	0	0	1	0	0	0	0	0	0	0
Friends & family	0	0	1	0	0	0	0	2	0	0
Hostel	0	0	8	0	0	1	2	1	0	12
Local authority temporary accommodation	4	0	36	9	0	32	6	59	42	127
Staging post	0	0	1	0	0	0	0	3	0	4
Other temporary accommodation	0	0	6	8	0	5	3	14	2	3
<i>Temporary accommodation subtotal</i>	4	1	70	23	1	47	12	86	72	314
<b>Long term accommodation</b>										
Care home	0	0	0	0	0	0	0	0	0	0
Clearing House/RSI	0	0	0	0	0	0	0	0	1	0
Local authority tenancy (general needs)	1	0	0	0	0	0	0	1	0	3
Private rented sector - independent	3	2	5	1	0	0	2	13	2	24
Private rented sector - with floating support	0	0	3	0	0	0	0	1	0	7
RSL tenancy (general needs)	0	0	0	0	0	1	0	0	0	0
Sheltered housing	0	0	0	0	0	0	0	0	0	0
Supported housing	0	0	8	0	1	2	0	6	1	7
Tied accommodation	0	0	0	0	0	0	0	0	0	0
Other long-term accommodation	0	0	2	0	0	0	0	0	0	2
<i>Long term accommodation subtotal</i>	4	2	18	1	1	3	2	21	4	43
<b>Total</b>	<b>11</b>	<b>3</b>	<b>124</b>	<b>37</b>	<b>2</b>	<b>80</b>	<b>16</b>	<b>157</b>	<b>83</b>	<b>520</b>

Note: An individual may have been booked into accommodation more than once during the period.

Services M-S	Merton Outreach Team	New Horizon - Youth Hub 1824	Rapid Response Outreach	Redbridge Outreach Service	Somewhere Safe to Stay - Croydon	SPEAR Outreach - Kingston	SPEAR Outreach - Merton	SPEAR Outreach - Richmond	SPEAR Outreach - Sutton	SPEAR Outreach - Wandsworth
Accommodation type	No.	No.	No.	No.	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>										
COVID-19 Emergency Accommodation (Local)	0	0	53	3	0	4	0	3	2	44
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0	0	0	0	0
Hub	0	2	9	0	0	2	0	0	0	0
Nightstop	0	0	0	0	0	0	0	0	0	0
SWEP (Local)	0	0	26	26	0	2	0	4	2	50
SWEP (Pan-London)	0	0	26	2	0	0	0	0	0	0
Winter/Night Shelter	0	0	3	11	0	2	0	0	1	3
<i>Hubs, shelters and emergency accommodation subtotal</i>	0	2	117	42	0	10	0	7	5	97
<b>Temporary accommodation</b>										
Assessment centre	0	0	16	0	0	0	0	0	0	0
Bed & breakfast	0	0	1	6	0	4	0	14	3	1
Clinic/Detox/Rehab	0	0	0	0	0	1	0	0	0	2
Friends & family	0	0	0	0	0	0	0	0	0	0
Hostel	0	0	0	1	0	1	0	0	0	0
Local authority temporary accommodation	0	0	57	39	0	2	1	4	5	92
Staging post	0	0	6	1	0	0	0	0	0	0
Other temporary accommodation	4	0	2	7	0	4	0	0	6	0
<i>Temporary accommodation subtotal</i>	4	0	82	54	0	12	1	18	14	95
<b>Long term accommodation</b>										
Care home	0	0	0	0	0	0	0	0	0	0
Clearing House/RSI	0	0	0	0	0	0	0	0	0	0
Local authority tenancy (general needs)	0	0	0	2	0	0	0	1	0	1
Private rented sector - independent	0	0	0	0	0	0	0	0	2	0
Private rented sector - with floating support	0	0	1	2	0	0	0	0	0	2
RSL tenancy (general needs)	0	0	0	0	0	0	0	1	0	0
Sheltered housing	0	0	0	0	0	0	0	0	0	0
Supported housing	0	0	0	6	1	2	0	1	1	1
Tied accommodation	0	0	0	0	0	0	0	0	0	0
Other long-term accommodation	0	0	0	0	0	0	0	0	0	0
<i>Long term accommodation subtotal</i>	0	0	1	10	1	2	0	3	3	4
<b>Total</b>	<b>4</b>	<b>2</b>	<b>200</b>	<b>106</b>	<b>1</b>	<b>24</b>	<b>1</b>	<b>28</b>	<b>22</b>	<b>196</b>

Note: An individual may have been booked into accommodation more than once during the period.

Services T-Z	Thames Reach - Greenwich Navigators	Thames Reach - STAR	Thames Reach - TFL Outreach	Thames Reach Move On Team Barking & Dagenham	Waltham Forest SOS	Waltham Forest Street Outreach Service
Accommodation type	No.	No.	No.	No.	No.	No.
<b>Hubs, shelters and emergency accommodation</b>						
COVID-19 Emergency Accommodation (Local)	0	0	1	0	0	0
COVID-19 Emergency Accommodation (Pan London)	0	0	0	0	0	0
Hub	0	0	0	0	0	0
Nightstop	0	0	0	0	0	0
SWEP (Local)	0	1	4	0	1	6
SWEP (Pan-London)	0	0	4	1	0	0
Winter/Night Shelter	0	1	15	0	0	0
<i>Hubs, shelters and emergency accommodation</i>	<i>0</i>	<i>2</i>	<i>24</i>	<i>1</i>	<i>1</i>	<i>6</i>
<b>Temporary accommodation</b>						
Assessment centre	0	0	1	0	0	3
Bed & breakfast	1	0	15	0	0	0
Clinic/Detox/Rehab	0	0	0	0	0	0
Friends & family	0	0	0	0	0	0
Hostel	0	0	0	0	0	3
Local authority temporary accommodation	0	0	9	0	0	3
Staging post	0	0	3	0	0	0
Other temporary accommodation	0	0	0	0	0	1
<i>Temporary accommodation subtotal</i>	<i>1</i>	<i>0</i>	<i>28</i>	<i>0</i>	<i>0</i>	<i>10</i>
<b>Long term accommodation</b>						
Care home	0	0	0	0	0	0
Clearing House/RSI	0	0	0	0	0	0
Local authority tenancy (general needs)	0	0	0	0	0	0
Private rented sector - independent	0	0	1	0	0	0
Private rented sector - with floating support	0	0	1	0	0	0
RSL tenancy (general needs)	0	0	0	0	0	0
Sheltered housing	0	0	0	0	0	0
Supported housing	0	0	0	0	0	0
Tied accommodation	0	0	0	0	0	0
Other long-term accommodation	0	0	0	0	0	0
<i>Long term accommodation subtotal</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	<i>0</i>	<i>0</i>
<b>Total</b>	<b>1</b>	<b>2</b>	<b>54</b>	<b>1</b>	<b>1</b>	<b>16</b>

Note: An individual may have been booked into accommodation more than once during the period.

## 5.2 Reconnection outcomes

Confirmed reconnections achieved by services based in, or primarily covering, the outer boroughs, with people seen rough sleeping in the outer boroughs during the year.

Outreach and other services help people to reconnect to their home area or country, where they have more options available to them, for example through appropriate support networks, entitlement to accommodation or access to an alcohol treatment centre. Reconnection destinations could be another borough within London, an area elsewhere in the UK, or another country. Some people may have had more than one reconnection recorded during the year.

	Croydon Outreach	Enfield SORT	Hillingdon SORT	London Street Rescue	Redbridge Outreach Service	SPEAR Outreach - Kingston	SPEAR Outreach - Richmond	SPEAR Outreach - Wandsworth
Reconnection reason	No.	No.	No.	No.	No.	No.	No.	No.
Return to home area	2	1	41	4	5	19	1	4
Seeking work	0	0	0	0	0	0	0	0
Move to area for friends/family	0	0	23	0	0	5	0	2
Move to area with appropriate services	0	1	22	0	0	0	0	0
<b>Reconnections total</b>	<b>2</b>	<b>1</b>	<b>53</b>	<b>4</b>	<b>5</b>	<b>24</b>	<b>1</b>	<b>4</b>

Reconnection destination	No.	No.	No.	No.	No.	No.	No.	No.
UK - London	2	1	22	0	0	0	0	0
UK - outside London	0	0	10	3	0	0	0	0
Central and Eastern Europe	0	0	1	0	5	23	1	4
Other Europe	0	0	10	1	0	1	0	0
Rest of the world	0	0	10	0	0	0	0	0
<i>Not known</i>	0	0	0	0	0	0	0	0
<b>Reconnections total (excl. destination not known)</b>	<b>2</b>	<b>1</b>	<b>53</b>	<b>4</b>	<b>5</b>	<b>24</b>	<b>1</b>	<b>4</b>

Reconnections can be recorded with multiple reasons, so the overall total will be lower than the combined sum of the separate reconnection reasons. Percentages are based on the total number of

86 people seen rough sleeping in the outer boroughs in 2021/22 also had a confirmed reconnection recorded by services based in or primarily serving the boroughs during the period.

60% of reconnections this year were to destinations outside the UK. 36% of reconnections were to Central and Eastern European countries.

## 6. TEMPORARY ACCOMMODATION

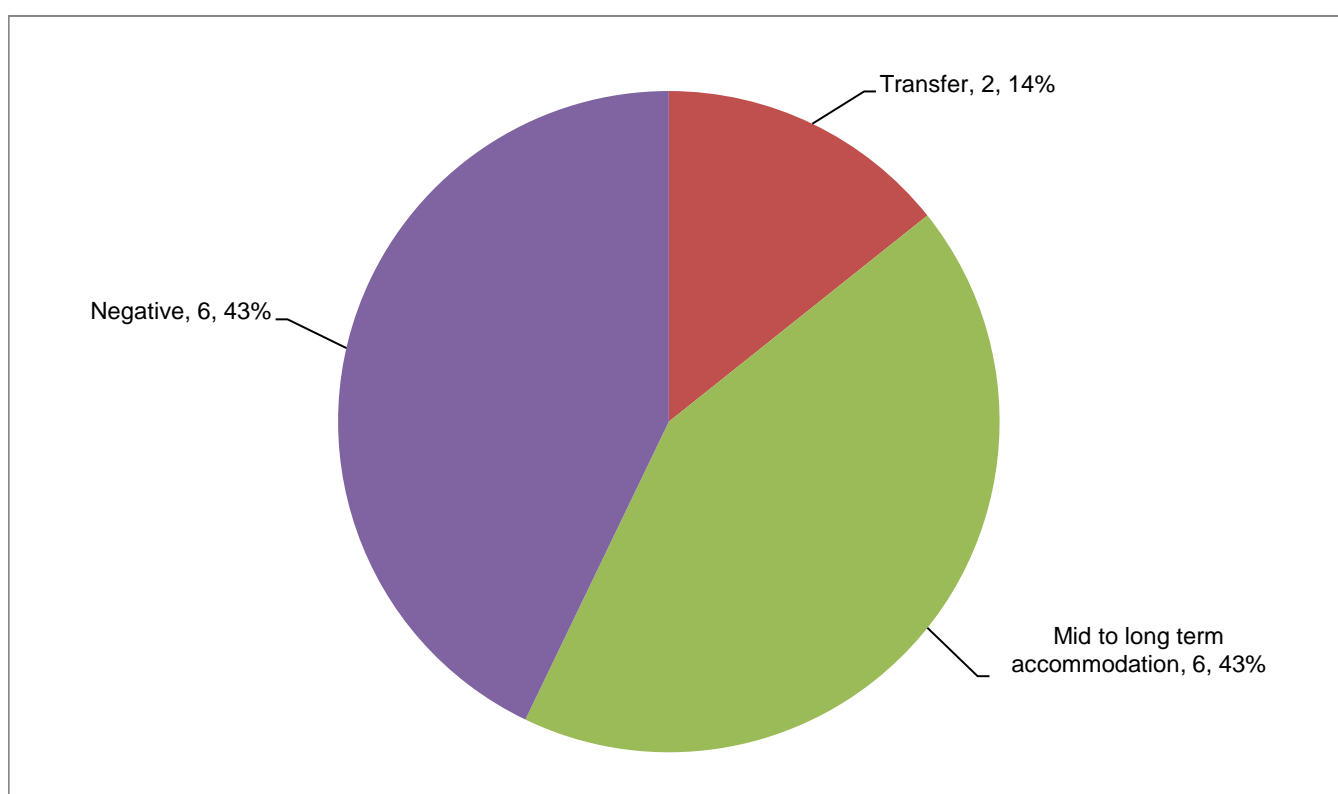
Arrivals and departures at hostels, assessment centres and second-stage accommodation based in the outer boroughs. All people counted in this section had previously been seen rough sleeping, but not necessarily during 2021/22. The figures in this section of the report do not include arrivals and departures from Covid-19 emergency accommodation.

### 6.1 Arrivals

A total of 34 individuals arrived at temporary accommodation during the period.

### 6.2 Departures: Destination on departure

A total of 14 individuals departed from temporary accommodation during the period.



Base: 14

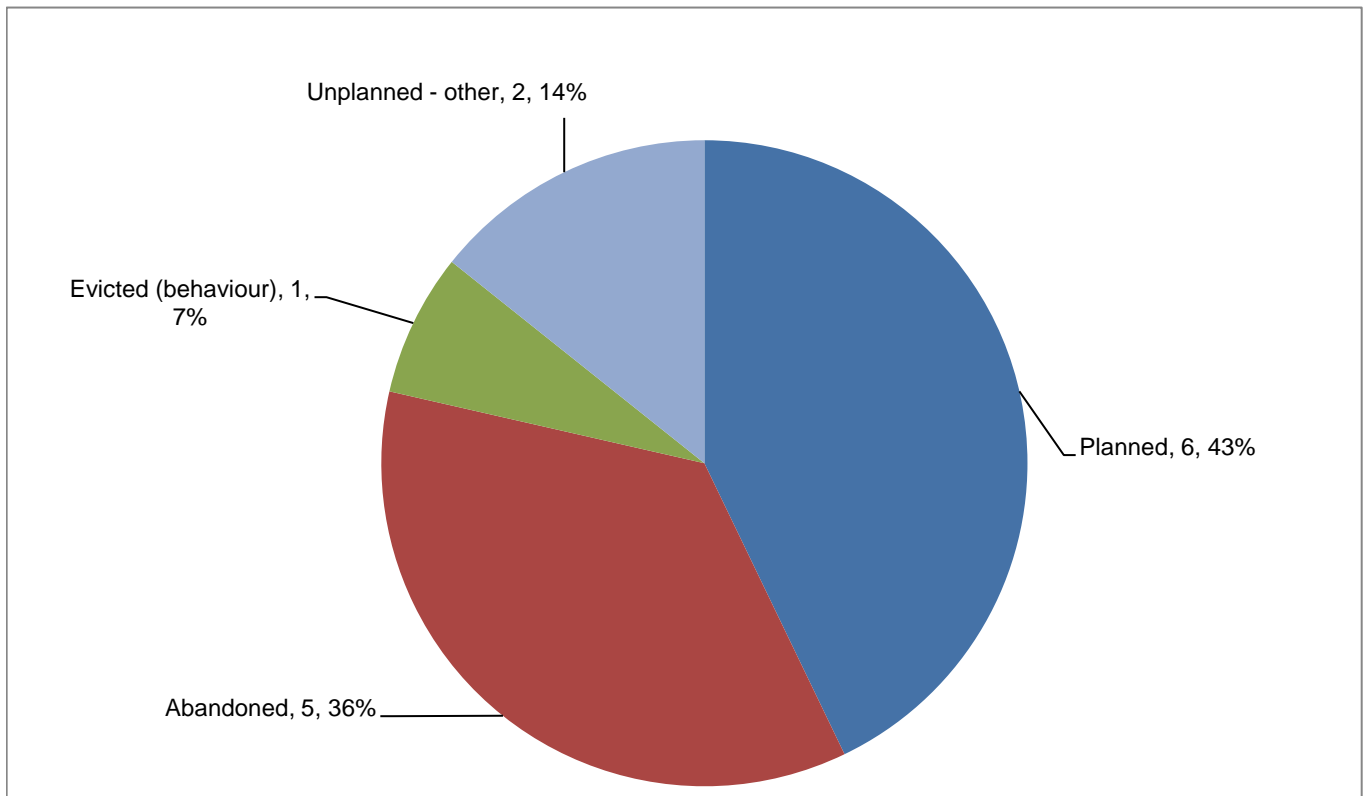
Destination on departure	Destination category	Chart colour
Assessment centre, Bed & breakfast, Covid-19 Emergency Hotel, Detox clinic, Hospital - not long term/acute care, Hostel - another organisation, Hostel - within the organisation, Hosting placement, Internal SWEP transfer, NASS accommodation, Night shelter, NSNO assessment hub, NSNO staging post, Psychiatric hospital, Rehab clinic, Temporary accommodation (LA)	Transfer	
Accommodation where client is owner, Care home, Clearing House/RSI, Hospital - long term, LA tenancy (general needs), Long stay hospice, Private rented sector - independent, Private rented sector - with some floating support, Returned to home country (EEA), Returned to home country (non EEA), RSL tenancy (general needs), Sheltered housing, Supported housing, Tied accommodation with work	Mid to long term accommodation	
Died by suicide, Not known, Sleeping rough/Returned to streets, Taken into custody	Negative	
Died, Previous home, Staying with family, Staying with friends	Other	

Note: An individual may have had more than one accommodation departure during the period.

Destination on departure	No. departures	%
<b>Transfer</b>		
Assessment centre	0	0%
Bed & breakfast	0	0%
Covid-19 Emergency Hotel	0	0%
Detox clinic	0	0%
Hospital - not long term/acute care	0	0%
Hostel - another organisation	0	0%
Hostel - within the organisation	0	0%
Hosting placement	0	0%
Internal transfer	1	7%
NASS accommodation	0	0%
Night shelter	0	0%
NSNO assessment hub	0	0%
NSNO staging post	0	0%
Psychiatric hospital	0	0%
Rehab clinic	0	0%
Temporary accommodation (LA)	1	7%
<i>Transfer subtotal</i>	<i>2</i>	<i>14%</i>
<b>Mid to long term accommodation</b>		
Accommodation where client is owner	0	0%
Care home	1	7%
Clearing House/RSI	1	7%
Hospital - long term	1	7%
LA tenancy (general needs)	1	7%
Long stay hospice	0	0%
Private rented sector - independent	0	0%
Private rented sector - with some floating support	0	0%
Returned to home country (EEA)	1	7%
Returned to home country (non EEA)	0	0%
RSL tenancy (general needs)	0	0%
Sheltered housing	0	0%
Supported housing	1	7%
Tied accommodation with work	0	0%
<i>Mid to long term accommodation subtotal</i>	<i>6</i>	<i>43%</i>
<b>Negative</b>		
Died by suicide	0	0%
Not known	3	21%
Sleeping rough/Returned to streets	2	14%
Taken into custody	1	7%
<i>Negative subtotal</i>	<i>6</i>	<i>43%</i>
<b>Other</b>		
Died	0	0%
Previous home	0	0%
Staying with family	0	0%
Staying with friends	0	0%
<i>Other subtotal</i>	<i>0</i>	<i>0%</i>
<b>Total</b>	<b>14</b>	<b>100%</b>

### 6.3 Departures: Reason for leaving

Temporary accommodation departures by reason for leaving.



Base: 14

Note: An individual may have had more than one accommodation departure during the period. In most cases where a person's reason for leaving has been recorded as 'Neutral', their tenancy has ended due to them dying.



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SUPPORTED BY  
**MAYOR OF LONDON**

